



Aqueous Technologies Corporation
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AQUEOUS TECHNOLOGIES CORPORATION PARTS WARRANTY

Subject to the terms and conditions stated herein, Aqueous Technologies warrants to the original purchaser that each Aqueous Technologies Corporation product will be free from defects in materials and workmanship for a period of 90 days from the date of purchase.

90-DAY RETURN PERIOD

We accept returns or exchanges 90 days from the original purchase date. Please review the exceptions below.

NON-RETURNABLE ITEMS

Non-returnable items include labor and/or installation services, consumable items such as door seals, custom made products such as custom baskets or items that are damaged or abused.

WHAT THIS WARRANTY DOES NOT COVER

This warranty does not cover the following:

1. Used products and demonstration equipment unless otherwise stated.
2. Damage or malfunctions resulting from accidents, abuse, modifications, alterations, incorrect installation, or improper use.
3. Freezing or chemical deterioration.
4. Units altered by customer in any way that deviates from original manufacturer's specifications.
5. Damage to components from fluctuations in electrical service or water supply.
6. Normal maintenance service, including but not limited to: adjustments, filter or tank cleaning and clearing of obstructions.
7. Replacement of maintenance items including, but not limited to: o-rings, filters, media beds, light bulbs, fuses and seals.
8. Field labor charges in connection with adjustments, disassembly, reassembly of defective parts or maintenance items.
9. Transportation charges in connection with the repair or replacement of defective parts.
10. Freight damage. If products are damaged in transit, you must file a claim with the freight carrier.
11. Aqueous Technologies will not be held liable for any claims in regards to effluent or air emissions quality.

RESTOCKING FEE

A restocking fee of 20% will be charged on all returned items.

REFUND METHOD

Refund will be in the form of a credit. Refunds will not be issued in the form of cash, check or money order.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

In order to obtain warranty service on items warranted by Aqueous Technologies, you must notify Aqueous Technologies of the alleged defect. Upon verification of the defect, Aqueous Technologies will repair or replace (at our option) the defective component at no charge to the customer. The following warranty service procedures shall apply:

REPLACEMENT OF DEFECTIVE COMPONENT

Upon verification of defective component by Aqueous Technologies and completion of an RMA form, Aqueous Technologies will send to customer a new component for replacement by customer. Upon receipt of new component, Aqueous Technologies may require, at our option, return of the defective component. Failure to return defective component to Aqueous Technologies may result in a charge to the customer for the cost of the replacement component.